

To Whom it may concern:

I have worked at both CSD VRS and Sorenson VRS. While CSD was the primary player, they were against the 10 second answer rule. Now that they have lost market share, they are for it. This seems to be more about CSD keeping their many Vice Presidents on the payroll than about providing service.

Speaking from my personal experience, Sorenson has a far superior product and treats their interpreters with respect. I was not treated like a professional when I worked for CSD VRS, I was treated like a machine. Do not instate the 10 sec. speed of answer rule.

Nancy Evelyn